



Experts in Machine Vision Solutions.



OCTUM GmbH
Support Department
Rentalstraße 16
74360 Ilsfeld
GERMANY

RMA return form

Please print out the return form and enclose it with the goods.

Ihre Angaben:

company	first name	last name
address	ZIP code	city
country	phone number	email address

In the event of a return due to a warranty repair, the item must be returned in its original packaging, including accessories. If the manufacturer's original packaging is not available, the item will be returned in transport packaging at the customer's expense.

device designation serial number

accessories

machinery supplier/manufacturer maschine number OCTUM project number

Reason for return and description of fault

warranty repair (if no warranty defect can be found, we will provide a non-binding cost estimate)

inspection (we charge a flat fee of €350.00 plus VAT for trouble-shooting, test runs and error reports.)

Date, city: _____

signature, stamp _____



to be completet by OCTUM

date of receipt

note condition

transaction number